



DIMOC

DoD Imagery
Defense Imagery Management Operations Center



DEFENSE IMAGERY MANAGEMENT OPERATIONS CENTER (DIMOC)

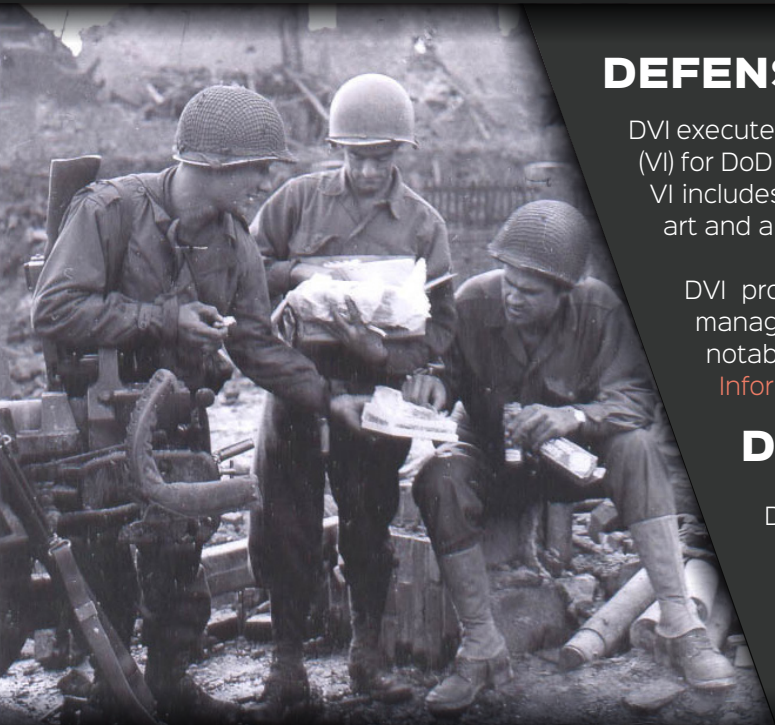
Preserving the visual history of the Department of Defense

Customer Service Email: dvicustomerservice@defense.gov (As of March 1, 2017)

Phone: (888) 743-4662 (888-PH-DIMOC)

Web: www.dimoc.mil

Facebook: www.facebook.com/DoD.Imagery



DEFENSE VISUAL INFORMATION (DVI)

DVI executes operational management and proveniency of visual information (VI) for DoD components in support of U.S. military operations and activities. VI includes physical and digital still photographs, motion pictures, graphic art and animations, and related captions and metadata.

DVI provides the foundation for the production, collection, lifecycle management, archiving and use of VI throughout the Department, notably through [DoD Instruction 5040.02](#) and the [DoD Visual Information Style Guide](#), which can be found at www.dimoc.mil.

DIMOC

DIMOC is the operational arm of DVI, providing full-spectrum management and distribution of visual information in support of U.S. military activities and operations around the globe. DIMOC operates three specialized VI management centers: The VI Services Center, Joint Combat Camera Center and the VI Records Center.

dvids
DEFENSE VIDEO IMAGERY DISTRIBUTION SYSTEM

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VI SERVICES CENTER

The VI Services Center provides technical guidance and customer service to the VI and Public Affairs communities, the DoD, other government departments and agencies, and the general public.

The Services Center offers timely assistance relating to the Defense Video Imagery Distribution System (DVIDS), the DoD Digital VI Archive, technical solutions, policy questions, archival research and VI production distribution.

To contact the Services Center, send requests via www.dimoc.mil/customer/contact.html, or call 888-PH-DIMOC (888-743-4662).



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JOINT COMBAT CAMERA CENTER (JCCC)

The Joint Combat Camera Center plans and coordinates the acquisition, collection of and access to current digital VI in support of joint operations across the range of military functions.

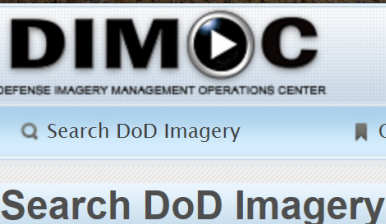
The JCCC communicates directly with the Joint Staff, Joint Combat Camera program manager and Combatant Commands to meet upcoming Combat Camera force requirements, and provides direct support to Combat Camera and Public Affairs personnel for timely VI transmission and dissemination.

The primary ingest point for publicly released DoD VI is via DVIDS, at www.dvidshub.net. When necessary, JCCC can arrange other methods of ingestion.

For Official Use Only (FOUO) or other non-released VI should also be submitted for ingestion and archiving through <https://insight.dimoc.mil>, or alternatively via official DoD email or **AMRDEC SAFE** to jccc@mail.mil.

The JCCC can also receive Secret-level classified images via SIPR email. Please contact the JCCC to arrange a transfer. Submissions of Secret, FOUO or non-released images should be coordinated in advance with the JCCC.

For more on the JCCC, go to www.dimoc.mil, or contact them at jccc@mail.mil. Phone: 301-222-6273, DSN 312-733-4273.



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VI RECORDS CENTER

The VI Records Center receives, manages, digitizes and preserves historic physical images, and makes those records accessible via the DoD Digital VI Archive.

DoD personnel with a valid CAC can download still and video images from the archive via www.dimoc.mil, or by submitting a request via the VI Services Center.

The Records Center is the official conduit for transferring permanent DoD VI records to the National Archives and Records Administration (NARA).

To learn more about initiating a transfer of physical or unsubmitted digital media (such as films, slides, negatives, tapes, hard drives, etc.) to DIMOC, go to www.dimoc.mil/quick/physicalImagery.html, or email DIMOC-Archivists@mail.mil.

